

Tender Details		12-12-2023 06:31:23
Tender Code	SE/AMT/T/CFC/2023-24/T-16	
Tender Type	Works Tender	
Type Of Bid	Two Bid	
Description	Work Contract for providing skilled administering staff for Consumer Facilitation Center at Urban Division, Amravati under O&M Circle Amravati.	
Estimated Cost (In Lakhs)	24	
Basis of prices	NA	
Tender Validity	NA	
Delivery Requirement (In Months)	NA	
Tender on rate contract basis	NO	
Tender Fee (In INR)	2500	
GST In INR (@18% on Tender Fee: SAC No.	450	
Total Tender Fee Amount including GST in INR.	2950	
Contact	Shri A K Katkar , 7875763014 ,seamravati2011@gmail.com	
Pre-Qualifying Req	As Per Tender	
Budget Type	Revenue	
Scheme Code	NA	
Scheme Name	NA	
Department	Distribution Department	
Office Type	CIRCLE	
Location Type	Amravati Circle	
Designation	Executive Engineer(Distribution)	
Pre-Bid Meeting Address	Superintending Engineer.,O&M Circle, Vidyut Bhawan, Shivaji Nagar, Camp, Amravati, Pin 444603. Contact No 0721- 2663640 Email: - seamravati2011@ gmail.com	
Bid Opening Address	Superintending Engineer.,O&M Circle, Vidyut Bhawan, Shivaji Nagar, Camp, Amravati, Pin 444603. Contact No 0721- 2663640 Email: - seamravati2011@ gmail.com	
Version No	1	
Call for Deviation	NO	
Is Annexure C1 Applicable	NA	
Is Manufacturer Applicable	NO	
Is Trader Applicable	NO	
Minimum % of Offered Quantity	NA	
Is Power Supplier Applicable	NO	
Tender Sale Start Date	12-12-2023 18:40	
Tender Sale End Date	19-12-2023 23:55	
Bid Start Date	12-12-2023 18:45	

Bid End Date	20-12-2023 23:55
Pre-Bid Meeting Date	18-12-2023 11:30
Techno-Commercial Bid opening on	22-12-2023 11:30
Price Bid opening on	23-12-2023 11:30
Annexure C1 Opening Date	NA
Winner Selection Date	24-12-2023 11:30
Can Bidder Opt EMD Exemption	Y



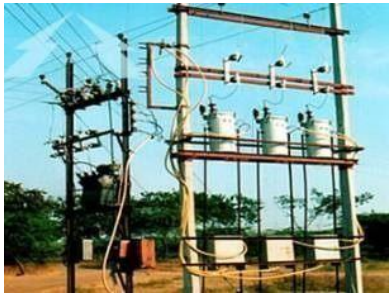
MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LIMITED
O&M CIRCLE, AMRAVATI
(A Government of Maharashtra Undertaking)
CIN No. : U40109MH20055GC153645

STANDARD BIDDING DOCUMENT

**Tender for Work Contract for providing skilled administering staff for
Consumer Facilitation Center at Urban Division, Amravati under O&M
Circle Amravati.**

Tender No. SE/AMT/T/CFC/2023-24/T-16

<https://etender.mahadiscom.in/eatApp/>



Executing Agency
Superintending Engineer, Circle Office, Amravati

Maharashtra State Electricity Dist. Co. Ltd.

O&M Circle, Vidyut Bhawan, Shivaji Nagar, Camp, Amravati,

Pin 444603. Contact No 0721- 2663640

Email: - seamravati2011@gmail.com

INDEX

SR.NO.	CONTENT	TOTAL PAGES	PAGE NO.
SECTION I	BID INVITATION		
SECTION II	INSTRUCTION TO BIDDERS		
SECTION III	GENERAL TERMS & CONDITIONS		
SECTION IV	FROM OF TECHNICAL PROPOSAL – ANNEXURE A		
ANNEXURE A-1	CHECKLIST OF DOCUMENTS TO BE ENCLOSED WITH TECHNICAL BID - ANNEXURE A-1		
ANNEXURE A-2	FROM OF FINANCIAL PROPOSAL – ANNEXURE A-2		
ANNEXURE A-3	FIRM'S PROFILE AT GLANCE		
ANNEXURE A-4	FINANCIAL STATUS		
ANNEXURE A-5	EXPERIENCE		
ANNEXURE B	LIST OF MANPOWER AND ESSENTIAL QUALIFICATION		
ANNEXURE C	FINANCIAL BID		
ANNEXURE C-1	LETTER FORMAT TO SUPERINTENDING ENGINEER		
ANNEXURE D	PAY SLIP FORMAT		
ANNEXURE E	WAGE CUM MUSTER FORMAT		
ANNEXURE F	GENERAL CHECKLIST.		

SECTION – I
BID INVITATION

1. **Introduction:** The Maharashtra state electricity distribution company Ltd. (MSEDCL), represented by the **Superintending Engineer O&M Circle, Amravati** intends to appoint Agencies for **providing skilled manpower administering staff for Consumer Facilitation Center at Urban Division, Amravati under O&M Circle Amravati on Outsources basis.**

2.

- A. The **Superintending Engineer O&M Circle, Amravati** on behalf of MSEDCL, invites eligible bidders to submit a bid in accordance with the provisions to this Tender Documents. In the Tender Documents, the term “Bidder” which expression shall, unless repugnant to the context, include all parties who have submitted bids in response to this Tender Document within the stipulated time.
- B. The bidders shall submit the bids in two parts by following e-tendering process as prescribed in this bid document. First part comprises of the technical bid and the second part comprises of the financial bid in accordance with this tender document.
- C. Bidder should upload the financial bid document separately and not along with the technical bid. In case uploaded together, the bid shall be rejected and the bidder shall be disqualified from the bidding process.
- D. In terms of the Tender Document, a bidder will be required to deposit, along with his Bid, a bid security as Earnest Money Deposit. (EMD)
- E. MSEDCL will open the technical bids of all the bidders together. Financial bids will be opened only of technically qualified bidders.
- F. The Bidders Names, Bid Prices and such other details as considered appropriate by the MSEDCL will be announced at the time of opening of the Price bids.

Note: -

1. The date & time of opening of financial bid will be informed by an Email.
2. The work order is for a period of **1 year**.
3. Eligible bidders shall upload the bids through e-tender portal of MSEDCL <https://etender.mahadiscom.in/eatApp>
4. Details can be obtained from <https://etender.mahadiscom.in/eatApp>

BID INFORMATION

1	Tender Reference No.	SE/AMT/T/CFC/2023-24/T-16
2	Estimated Cost of Work	Rs. 24.00 Lakhs
3	Sale of Tender from on web link	Dt.12.12.2023 to Dt. 19.12.2023
4	Last date & time for submission of Bids	Dt. 20.12.2023 upto 18.00 hrs.
5	Date of Pre-Bid Meeting	Dt. 18.12.2023 @ 11.30 Hrs.
6	Date & time of opening of Technical Bid (if possible)	Dt. 22.12.2023, 11.30 Hrs.
7	Date & time of opening of Financial Bid	Will be intimated by email to only such bidders who qualify the technical criteria
8	Address for communication and Venue for tender opening	Executive Engineer(Adm), Vidyut Bhavan, Shivaji Nagar, Amravati, Email ID-seamravati2011@gmail.com and only communication to this email ID would be valid communication.
9	Tender processing fee	Rs. 2500/- + 18% GST as applicable (nonrefundable & nontransferable)
10	Earnest Money Deposit (EMD)	@ 0.5% of estimated tender value as a Bank Guarantee
11	Performance Bank Guarantee (in Lieu of Security Deposit)	The successful bidder shall furnish the performance bank guarantee within 14 calendar days from the date of issue of the offer letter in the form of an unconditional and irrevocable bank guarantee for an amount of 5% of estimated tender value (calculated @5% of annual estimated value as per annexure C) denominated solely in INR issued either by a Nationalized or Scheduled Bank located in Maharashtra claimed and payable at Amravati and valid for a period of 2 years from the date of work order.

SECTION-II
INSTRUCTION TO BIDDERS

1. **Scope:** - The scope of work order is as below

The providing skilled man power as mentioned below on outsourced basis for carrying out the jobs as mentioned below for period **of 1 year** under Amravati Urban Divisions in Amravati Circle of Amravati Zone.

B. Skilled Labour– Office Assistant Cum Typist – for **Consumer Facilitation Center** (see. **Pg. No.14** for qualification & experience of labour).

The bidder should be able to provide the manpower as mentioned in **Annexure–B**.

2. The selected bidder shall established his office within the jurisdiction of the office initiating the bids for attending the emergency services.

3. **Eligibility and Qualification criteria:** - The tender is open to individual bidders who satisfy the qualification criteria given in the bidder document with respect to their experience and financial capabilities as stated below:

A. Technical Qualifications:-

i. The bidder should have a minimum of three (3) years of experience of providing manpower on outsourced basis for CFC to Public Section undertakings.

ii. The bidder shall be agency registered under the contract Labour Act 1970, and who has executed works of similar nature in any public sector during last three years for value equal to 50% percent contract under single contract.

OR

iii. Under two contracts each of which should be equal to at least 30% of the present contract.

OR

iv. Under three contracts each of which should be equal to at least 20% of the present contract.

v. Preference will be given to Maharashtra State Bases bidders having their office in local area. Office in the state with an undertaking that a branch office will be opened in the jurisdiction on award of contract.

B. Financial Qualification:

- i. The bidder shall have positive net worth.
- ii. The bidder shall have Average annual turnover of 50% of estimated tender cost, as per last 3 financial years.
- iii. The bidders should submit the copies of last three years income – Tax return along with the Valid Pan and GST Number.

C. Other Requirement:

- i. The bidder should have a valid PF & ESI Registration Certificates.
- ii. The bidder should take Group Insurance Cover for his Employees where ESI is not applicable.

4. Submission of Bid: - Bid must be uploaded by the bidder through e-tender process not later than, the time and date, specified in the invitation for bids. The MSEDCL may, at its discretion, extend this deadline for submission of bids by issuing an addendum.

The bid shall be signed by a person or persons duly authorized to sign on behalf of the bidder.

The bidder shall submit declaration to confirm that he has read and accepted all the contents and conditions contained in entire bid document including financial bid containing price proposal.

The bidder must submit their offers in the Price Schedule / Financial Bid (Annexure-C). The Service Charge/Profit (In Percentage) per person per month is to be shown separately in Annexure – C (Column. D)

The Bid prepared by the bidder shall be uploaded in two parts viz. Technical Bid and Financial Bid shall be electronically submitted online in the E-Tender platform and the supporting documents shall be scanned and uploaded along with the bid.

A. Part-I: Technical Bid: Bidder shall submit relevant certificates to demonstrate the financial, technical capabilities & eligibility criteria as prescribed in this tender Documents. In this regard, the bidder shall upload required documents / information for technical and financial evaluation.

B. Part-II : Financial Bid :

- i. The bidder shall submit financial bid / price schedule (Annexure C)
- ii. Prices shall be quoted in Indian Rupees Only.
- iii. Any Financial Bid uploaded with conditions different from the tender specification will be rejected.

C. Related Documents : The bidders should refer to the checklist given in Annexure – Before submission of the bids, List of documents are as follows:

- i. Firm's Profile at a Glance (Annexure A-1)
- ii. Financial Stats (Annexure-2)
- iii. Experience (Annexure-A3)
- iv. Form of Earnest Money Deposit / Bid Security.

The bidder shall also upload copies of

- i. Central and State GST, Professional Tax Registration Certificate.
- ii. PAN Card
- iii. Income Tax Return of previous three assessment years
- iv. PF & ESI Registration Certificates.
- v. Labour License.
- vi. Experience Certificates.

All the bids must be accompanied by EMD as specified in the Tender Notification and uploaded on or before the prescribed date and time. Bids submitted without EMD will be summarily rejected. Bidder shall upload the required documents through electronics mode only, as Part of their proposal.

MSEDCL may reject the offers of the bidders who quoted at par or below estimated rates. The profit percentage should not be quoted by the bidder @ less than 1% and greater than 5% as mentioned in Annexure C.

D. Sealing and marking of bids : The bidders shall scan all the documents forming part of the bidder's Technical Bid and Financial Bid and convert the same into PDF format.

- i. The size of the Technical Proposal /Financial Proposal in PDF format shall not exceed 5 MB. In case the size of PDF documents exceeds 5 MB, the PDF document shall be split up into suitable number of files of size of 5 MB or less each. There after each file shall be numbered as "Outsource_(Number & Name of Document).pdf"
- ii. These files shall be digitally signed using the software provided by MSEDCL during registration of the bidder.
- iii. The digitally signed documents files shall be uploaded by the bidder on the e-tendering web site of MSEDCL.
- iv. Bids sent by any other mode like in person, post e-mail will not be considered & will be rejected.

- v. MSEDCL may, at its discretion, require any Bidder to submit the hard copy of any of the document submitted by the bidder on e-tender platform.
- vi. Bids shall be complete and cover all Works described in the Financial Bid/ Price schedule as per Annexure C
- vii. Partial bids, or bids which do not cover the entire scope of the works will be treated as incomplete and "not responsive" to the terms and conditions of bidding and shall be liable for rejection

E. Bidders are not allowed to participate in the bid on consortium basis.

F. Security Deposit is 5% (Five Percent) of the Contract Value.

5. The work order is not transferable and no subletting is permissible. MSEDCL reserves its right to reject or accept any or all the bids, wholly or partly, without assigning any reason thereof

6. **Language of Bid:** The Bid shall be uploaded only in English Language. Supporting documents and printed literature which are in any other language shall be accompanied by an accurate translation in the English language, duly authenticated and certified by the bidder.

7. **Period of Validity of Bid:** Bids shall remain valid for a period of 60 days after the date of opening of Technical Bids. A Bid valid for a shorter period shall be rejected by MSEDCL as "non-responsive"

In some circumstances, MSEDCL may solicit the Bidders consent to extend the period of validity. The consent for extension, if any, shall be given in writing. The EMD provided, under clause 10 or Section — II, shall also be suitably extended. A Bidder extending the bid validity will not be permitted to modify his original bid.

8. **Opening and Evaluation of Proposals:** Only bids conforming to minimum eligibility criteria as laid down in para 3 above and found to be technically responsive will be taken up for further evaluation. During evaluation of Bids, MSEDCL, may, at its discretion, ask the bidders for clarification of their proposals

Opening of Pre-Qualification cum Technical Bid MSEDCL will open the Technical Bid as per date and time stated in Table No. 1.

A. Examination of Technical Bid and Determination of Responsiveness:

MSEDCL shall evaluate the Bids submitted by bidders for detailed scrutiny during evaluation of Bids, MSEDCL, may at its discretion, ask the bidders for clarification of their proposals

B. Clarification of Technical Bid and Contacting MSEDCL:

i. MSEDCL can seek any clarification / document required for assessment of technical bid before opening the Financial Bid (Price Bid) The bidder should submit the clarification and the same shall be uploaded on the portal and sent by e-mail. The period for submitting documents on clarification of Technical Bid shall be two (2) working days.

ii. Any effort by the bidder to influence MSEDCL in any manner may result in the rejection of the bidder's bid and forfeiture of the bid security (EMD/ PBG) in accordance with the provisions

C. Examination of Financial Bid: The "Financial Bids" of only those bidders shall be opened. Who qualify the "Pre-qualification cum Technical Bid". The financial bids of the eligible bidders shall then be evaluated in the manner prescribed below

i. The evaluation for lowest offer will be done based on the percentage rates quoted by the Bidders and L-1 Bidder shall be determined by MSEDCL at its sole discretion

ii In case rate quoted in words and figures are different, the lowest of the two shall be considered (i.e. which is beneficial to MSEDCL)

9. Issue of LoA: Upon determination of the L 1 bidder MSEDCL will issue LoA to him

10. Earnest Money Deposit (E.M.D.):

A. The Bidder shall furnish along with the Technical Bid, an E.M.D. of value calculated @ 0.5% (Half Percent) of the Contract Value as stated in Table no. 1 without which it shall be rejected by MSEDCL as non-responsive.

B. The E.M D of the successful bidder will be returned when the bidder has signed the Contract Agreement and furnished the required Performance Bank Guarantee.

C. The E M.D of the unsuccessful bidders will be returned immediately after Issue of LoA to the successful bidder.

D. If a Bidder withdraws his Bid during the period of its validity specified by the Bidder on the Bid Form its E M.D will be forfeited.

E. If the successful Bidder fails to furnish Performance Bank Guarantee in accordance with Clause 19 of Section - II. its EMD will be forfeited

F. EMD exemption will be applicable as per GoM Notification on the subject.

11. Amendment to Bid document:

A. At any time prior to the deadline for submission of bids, MSEDCL may, for any reason, whether at its own initiative or in response to a clarification requested by a protective bidder, modify the Bid document by issuing a suitable addendum.

B. Any addendum thus issued shall be treated as part of the Bid documents pursuant to Sub-Clause 11(A) above and shall be communicated through the website:-<http://works.mahadiscom.in/e Tender/etender>

11. Acceptance or Rejection of Bids:

- A. MSEDCL reserves the right to accept or reject any bid or all the bids and to annul the bidding process, without assigning any reason
- B. Incomplete Bid or Bid with incomplete information/documents or bid which is not substantially responsive, as determined by MSDCL, are liable to be rejected.

12. Performance Bank Guarantee (PBG) in lieu of Security Deposit:

- A. The successful bidder shall furnish the Performance Bank Guarantee **as per Annexure C**, denominated in INR claimed and payable at **Amravati** (Place) issued either by a Nationalized or Scheduled Bank located in Maharashtra and valid for the period for 2 years from the date of LOA.
- B. Prior to making a claim under the Performance Bank Guarantee, MSEDCL or MSEDCL representative may notify the Contractor stating the nature of the default for which the claim is to be made.

13. Forfeiture of Performance Bank Guarantee:

The performance Bank Guarantee submitted in lieu of security deposit specified in the clause 21 will be liable to be forfeited if

- (i) The contractor fails to provide outsourced person after issue of work order
- (ii) The LOS/contract is terminated due to the reasons attributed to the contractor.
- (iii) Any effort by the bidder to influence MSEDCL in any manner may result in the rejection of the bidder's bid and forfeiture of the bid security (EMD/PBG) in accordance with the provisions

14. Corrupt or Fraudulent Practices:

- A. MSEDCL will reject a proposal for LOA if it determines that the bidder recommended for award is engaged in corrupt or fraudulent practices in competing for the work order in question
- B. MSEDCL will declare affirm ineligible, either indefinitely or for a specific period of time, for award of MSEDCL contract if any time if it is found that the firm has engaged in corrupt or fraudulent practices in competing for, or in executing, MSEDCL Assignment.

16. Change in Laws and Regulations If, 07 (seven) days prior to the date of Bid Opening, any law, regulation, ordinance, order or by-law having the force of law is enacted, Promulgated, abrogated or changed in India that subsequently affects the costs and expenses of the Contractor, the Price shall be correspondingly increased or decreased, to the extent that the Contractor has there by been affected in the performance of any of its obligations under the Contract.

MSEDCL reserves the right to forfeit the work order by giving 3 months' notice to the contractor to whom the LOA (Letter of award) is issued.

SECTION-III **GENERAL TERMS & CONDITIONS**

1. The following terms and conditions are applicable to the Contractor and the Principal Employer. Few definitions are as below:-

A. **“Letter of Award”** means the formal acceptance by MSEDCL of the tender.

B. Dates, Times, Periods and Documents

i. **“Commencement Date”** means the date of issue of work order/letter of award by the concerned Superintending Engineer/the Authority.

ii. **“Period of work order”** means the period from the Commencement Date to the Date of Completion of period of work order.

iii. Documents

a. **“Employer’s Requirements”** means the description of the scope, standards of work, as included in the Letter of Award/Work order. The Terms and Conditions, Technical Specifications and all other information contained in the Bid documents form an integral part of MSEDCL requirements. There can be any modifications/Specifications in the work order.

b. **“Priority of Documents”** The documents forming the work order are to be taken as mutually explanatory of one another. If there is an ambiguity or discrepancy in the documents, MSEDCL shall issue any necessary clarification or instructions to the Contractor, and the priority of the documents shall be as follows:

- a. The Letter of award
- b. The Bid (accepted Price Proposal)
- c. The terms & Conditions of work order
- d. MSEDCL Requirements and
- e. The Contractor’s Proposal

C. Money and Payments “Prices” means the sum stated in the Letter of award as payable to the Contractor for the execution, of the works/Services.

D. Persons

i. **“MSEDCL”** means Maharashtra State Electricity Distribution Company Limited a company incorporated under the Company’s Act 1956 after the restructuring of the erstwhile Maharashtra State Electricity Board having its registered office at Plot No.G-9 Prakashgad, Bandra (East), Mumbai 400051

ii. **“MSEDCL Representative”** means the person appointed by MSEDCL to act as Representative and named as specified other person appointed from time to time by MSEDCL and notified as such to the Contractor.

iii **“Contractor/Agency”** means the entity supplying the manpower services

iv. **“Contractor’s Representative”** means the person (if any) named as such in the work order or other person appointed from time to time by the Contractor.

E. Communications

- i. Wherever provision is made for giving or issue of any notice, instruction, consent, approval, certificate or determination by person, unless otherwise specified such communication shall be in writing and shall not be unreasonably withheld or delayed.
- ii. Wherever provision is made for communication to be “written” or “in writing” this means any hand-written type-written or printed communication
- iii. If the Contractor wants to submit any claim, reply to termination notice, any grievance regarding terms & conditions of work order etc., he should hand over the same to the Superintending Engineer/Nodal office only and not any other officer, by hand delivery and libation the acknowledgment of the same.
- iv. If the Contractor does not get any response from the concerned officers he should send his correspondence to the Chief Engineer (Dist) Mumbai on his mail id cedist.mdedcl@gmail.com / cgmhr@mahadiscom.in
- v. All correspondence, notice or written orders to be given to the Contractor by MSEDCL or MSEDCL Representative, shall be sent by email/mail on the mail address given by the Contractor in the bidding document.

F. Compliance with Statutes, Regulations and Laws: The Contractor shall, in all matters arising in the performance of the Contract, comply with, give all notices under, and pay all fees required by the provisions of any national or state statute ordinance or other law, or any regulation of any national or state statute. Ordinance or other law, or any regulation of any legally constituted public authority having jurisdiction over the works, The contractor shall obtain all permits licenses or approvals required in reasonable time and the costs of any such permits, licenses or approvals shall be include in the Price. MSEDCL ant the Contractor shall comply with the laws of India and the State of Maharashtra.

G. Labour laws The Contractor shall comply with all the relevant labour laws applying to this employees, and shall duly pay and afford to tem all their legal rights. The Contractor shall require all such employees to obey all applicable laws and regulations concerning safety at work. Contractor shall deposit the labour cess as per Building and other Constructions workers, welfare cess Act 1996 to State Government (if applicable) otherwise same shall be deducted from RA (Running Account) bill and shall be deposited to Government.

H. Sub-contracts: Subcontracts are strictly not allowed

I. Notice to Correct If the Contractor fails to carry out any of the obligations, or if the Contractor is not providing outsourced persons in accordance with the Contract, the MSEDCL may give notice to the contractor requiring him to make good such failure and remedy the same within a specified reasonable time.

- J. Cancellation & Termination of Work Order** The contractor has to provide outsourced persons as per the work Order(s) issued by MSEDCL. MSEDCL may without prejudice to any other remedy for breach of contract, by written notice of default sent to the Contractor, terminate the work order in whole or part. Also the work will be executed through other contractor at the risk and cost of bidder.
- i. In case the contractor defaults on following events, the work order is liable for cancellation at the sole discretion of Principal employer/Superintending Engineer after issue of termination notice.
 - a. If contractor does not provide outsourced persons as per the work Order issued by MSEDCL or this representative within stipulated time.
OR
 - b. If the contractor deploy less and /or unskilled manpower then specified under this tender document.
 - ii. If found executing the works through subcontractor.
 - iii. If the contractor/Agency in the judgment of MSEDCL has engaged in corrupt or fraudulent practices in competing for or in executing the contract.
 - iv. Any other act of breach of contract on the part of the contractor.

K. Debarring the Agencies from business dealing with MSEDCL In case of failure on part of successful bidder at any stage of tendering and execution, the bidder/contractor may be debarred as per MSEDCL debaring policy provided on MSEDCL Website link. (<https://www.mahadiscom.in/supplier/wp-content/uploads/2018/06/Final-Bookletr-single-Page.pdf>)

2. CONTRACTOR OBLIGATIONS & RESPONSIBILITIES:

A. OUTSOURCED PERSONNEL: The Contractor will have to provide required manpower on outsourced basis for Skilled Labour and Unskilled Labour (Office Attendant) in the Company's Offices at Location as under:

B.

Sr. No.	Particulars of Jobs (Whichever is applicable)	No. of manpower required	Place of working
1	2	3	4
1	Skilled- (Office Assistant cum typist)	7	Under Amravati Urban Division of Amravati Circle
Grand Total		7	

Table No.2

Work scope And Qualification & requirement: -

Sr. No.	Category	Requirement in No. (May vary)	Qualification & Skills required.
1	Supervisor	1	Graduate of any discipline with successful completion of MS-CIT course and should have proficiency in written and spoken regional language i.e. English, Hindi & Marathi Ability to handle overall activities of Consumer Facilitation Center .

2	Customer Care Executive (Counter staff)	3	Qualification: - Graduate of any discipline with successful completion of MS-CIT course and should have proficiency in written and spoken regional language i.e. English, Hindi & Marathi. Skill Desire: - 1) Should have experience of at least 1 year in similar work area. 2) Knowledge about computer application and other software's is must.
3	Back Office Staff	2	Qualification: - Graduate of any discipline with successful completion of MS-CIT course and should have proficiency in written and spoken regional language i.e. English, Hindi & Marathi. Skill Desire: - 1) adequate knowledge about billing, metering, CMS, procedure of bill correction. 2) Good in time management. 3) Ability to extract result from team work and co-ordination.
4	Customer Care Executive at Help Desk.	1	Qualification: - Graduate of any discipline with successful completion of MS-CIT course and should have proficiency in written and spoken regional language i.e. English, Hindi & Marathi. Skill Desire: - 1) Good communication skill to communicate with consumer. 2) Able to handle customer's issues with courtesy. 3) Ability to listen patiently to customers' query / complaint / request and make customer comfortable. 4) Good personality with fluency and clarity of speech.

Note: Completion of MS-CIT is not necessary in case of Basic Higher qualification in computer science. All the staff should be able to handle the no. of consumer. Candidate having knowledge of billing/metering/CMS/procedure of bill correction & ability to listen to consumer will be preferred

- i. As per the Maharashtra shops and Establishments Act, 1948 the age of the outsourced person should not be below 18 years.
- ii. Though the maximum requirement is specified below, the actual requirement of man power may vary as per need & will be informed to the agency in advance.
- iii. The Contractor will have to provide the services of the persons who are having the pre-requisites/qualifications stated as under:-

Sr. No.	Descriptions of the jobs	Pre-requisites/ qualifications	Required qualification /Skills
1	2	3	4
1	Skilled- Assistant typist) (Office cum	As mentioned in the table Work scope And Qualification requirement	As mentioned in the table Work scope And Qualification & requirement

Table No.3

- iv. Contractor will have to furnish the list of the persons who fulfill the condition of pre-requisitions/qualifications/along with their bio-data before starting the work after necessary scrutiny/verification of documents

provided by agency the outsourced Persons, Bank details/Aadhar card no. after or before finalization of work order in the profoma given below:-

Sr.No	Full Name of Contract Labour	Educ ation	PF UAN No	PF No .	ESIC No.	Aadhar Card No.	Bank Acct NO.	Bank Name & Brach	Bank IFSC Code	Pan No
1	2	3	4	5	6	7	8	9	10	11

Table No.4

- v. The MSEDCL reserves the right to reject or discontinue the services of Contractor without any notice at any time during the contractual period at the risk and cost of agency, in case the performance of the persons provided is found unsatisfactory.
- vi. In case the manpower/person provided by Contractor does not satisfy the basis norms of good work/skill and conduct/integrity, he will be removed immediately whose suitable substitute should be arranged with immediate effect.
- vii. If work order period is over or cancelled for any reason then contractor is liable to make all statutory compliances in respect of all outsourced persons provided.
- viii. **Working Hours:** The manpower provided will have to work on all working days for 8 hours per day. If necessary, they may be asked to work on 2nd and 4th Saturdays and Holidays for which no additional cost would be payable. Paid National Holidays should be given to Outsourced persons on 26th Jan, 01 May, 15th August, & 32 Oct every year. The Contractor is obliged to work closely with MSEDCL staff and abide by directives issued by MSEDCL from time to time, in connection with the work.

C. RESPONSIBILITIES:

- i. The Contractor shall be solely responsible for control in all respect over his workers and directing them, monitoring their performance, rewarding them or taking disciplinary action.
- ii. The Contractor shall ensure that all his personnel, while in the premises of the Company comply with the Company's rules and regulations regarding safely, security, discipline and good conduct and are competent and experienced to undertake the work at hand

iii. The Contractor shall have to ensure safety at the work place. It is necessary that the manpower/ persons who are engaged by the Contractor to provide the said services to the Company should be in good health, have proper eyesight and Physically fit and should not have any medical problems which may endanger his life and the life of Company Personnel and its property.

IV. The Contractor should abide by the job safety measures given on MSEDCL website (<https://www.mahadiscom.in/consumer/wpcontent/uploads/2018/03/SurakshaDeepSurakshaPustika.pdf>) and will not hold MSEDCL responsible for all demands or responsibilities arising from accidents or loss of life due to ignorance and/or negligence of the outsourced persons appointed by the contractor. The Contractor will pay all indemnities arising from such incidents.

V. Sufficient number of coordinators will have to be employed by Contractor to ensure smooth working with different MSEDCL offices at their Cost.

- vi. The outsourced persons deployed by the contractor should be punctual and should preferably reside in the local area.
- vii. The outsourced person provided by the Contractor should not be involved in any activity contrary to the law of the land.
- viii. The Contractor shall have to submit the character and antecedent report of outsourced persons to be engaged in the company by the Bidder, from the concerned Police Authority, once each year.
- ix. MSEDCL, in no case will be responsible for any accident fatal or non-fatal, caused to any outsourced person in course of duty. All the expenditure including treatment or compensation will be entirely borne by the Contractor. The Contractor shall also be responsible for any claims of the workers including PF, Gratuity, ESI, & other legal obligations. In case of injury to the staff deployed by the contractor, he shall be liable to provide the benefits under the E.S.I. Act. Where E.S.I. Act is not applicable he shall cover them under the Workmen Compensation policy issued by the Insurance Co.
- x. The Contractor is responsible for managing the activities of its personnel and will hold itself responsible for any misbehavior.
- xi. The Contractor shall ensure that the outsourced employee maintains strict confidentiality about the data and information about MSEDCL, obtained during the execution of his responsibilities and will not reveal such information to any other party
- xii. The Contractor should provide its employees photo identity cards to be properly displayed during duty hours. No extra payments shall be claimed by the contractor or its deployed staff for such item.
- xiii. The Contractor should possess a valid Labour Licenses / Permits & PF I ESI registration as required under relevant statutes & renewal from time to time.
- xiv. The contractor have to provide I-card & Uniform to all Outsourced persons working under MSEDCL on Contract basis & necessary police verification should be done by the contractor/agency. No extra cost will be borne by the MSEDCL for the same.
- xv. A suitable person will be provided by contractor to replace absent or unsuitable person.
- xvi. The Contractor shall provide the required man power within the period specified in the requisition of the Company and also ensure that there is no complaint from such outsourced person about non-payment of wages/dues in due course.
- xvii. The Contractor shall keep the Company indemnified against all claims arising out of this agreement including any loss, theft or damage to the life and /or property of the employee of the Company and/or the property of the Company caused by the fault negligence or lapse on the part of the Contractor or any of his persons/agents.

xviii. The Contractor should have valid registration/licence under Contract Labour (Regulation and Abolition) Act, 1970, Provident Fund, ESIC, Shops and Establishment Act etc.

xix. The Contractor on entering into the agreement with the principal Employer for providing the Manpower on outsourced basis shall be responsible for providing the Welfare and Health of contract labour as per the section 16 to 19 as applicable and enumerated under the Contract Labour Act 1970. And shall also comply with the provision of the Maharashtra Contract Labour (R&A) Rules 1971.

C. PAYMENT TO OUTSOURCED PERSONNEL

- i. The Contractor will have to make all the arrangements at his cost for payment of wages to the persons provided and all statutory contributions/ deductions etc. as given below :-

Sr. No	Particulars	Present Rate	Name of Authority
1	PF Contribution by the Contractor/Employer	12%	Regional Commissioner of PF Office
2	Administrative expenses on P.F. & Employee Deposit Linked Insurance scheme contribution on (Basic+Special Allowance)	1.00 %	Regional Commissioner of PF Office
3	ESI Contribution by employer Where ESI is not applicable, 1 % amount of Basic + Sp. Allowance will be reimbursed to obtain compensation policy from any Insurance company.	3.25%	ESIC Office
4	Contribution of Rs 36/- in welfare Fund (only in the month of June & Dec)	Rs. 72/-	Welfare Commissioner. Maharashtra welfare fund. Mumbai/Pune

Table no. 5

- ii. The payment of wages includes minimum wages, Special Allowance, HRA , Leave-Pay & Bonus(Pro-rata) & other emoluments etc. shall be credited in the bank A/c of the concerned outsourced person engaged by the contractor & other statutory deductions i.e ESI,PF,LWF etc. shall be paid to respective Government Authorities by the contractor. The monthly Bill submitted by contractor along with the Service Charge/Profit is payable only after the wages paid to the outsourced persons & all other statutory dues paid to the respective Government Authorities of the previous month have been submitted. The documentary proof of such payments must be submitted along with the bills.
- iii. In case of absence of the person provided, pro-rata deduction will be made accordingly by considering the number of actual working days. However, the leave rules as per Shops and Establishment Act, 1948 shall be applicable.
- iv. The Contractor shall be liable to provide Monthly Pay Slip to Outsourced Employees as per specified Performa at Annexure C mentioning the Gross Earnings, Total Deductions & Net Pay.
- v. The Contractor should maintain a separate Muster cum Wage Register for Outsourced Persons in given prescribed format at Annexure E and should submit the same along with the monthly bill for verification.

- vi. The Contractor must deposit the wages in bank account of every Outsource persons through NEFT / RTGS before the 7th day of every month & it is to be adhered by the contractor/agency otherwise a penalty of Rs.10/- per day of per person will be levied.
- vii. The Contractor shall be responsible for timely payment of the wages of all outsourced persons engaged by him for each month regardless of the payment of corresponding month's bills by the MSEDCL due to any reason.
- viii. After completion of the value or period of work order the Contractor should stop the work immediately. MSEDCL shall not be responsible for payment of wages to contractor after the completion of work order.
- ix. The Contractor should pay the following statutory liabilities in Bank Account of every individual Outsourced Person by RTGS/NEFT per month.

Sr. No.	Particulars	Rate
1	Basic Minimum wages	As declared by the State Govt.
2	Special Allowances	As declared by the State Govt & any changes made by Labour Commissioner of Maharashtra will be additional as applicable from time to time
3	H.R.A(HRA Rules-1983& 1990)	@ 5 % on Basic + Special Allowance
4	Leave Encashment (Paid Leave Contribution) (Basic + Special Allowance)	1 paid leave for every 21 working days. (ie. One & half day of wages in a month)
5	Bonus (On pro-rata basis)	Bonus @ 8.33% of minimum wages or 7000/- whichever is maximum as per Bonus Act.

- x. The deduction towards Income TDS, GST TDS will be made from the contractor's bills as per applicability.
- xi. The Contractor shall pay to his outsource persons all dues (including Wages/Salary) and shall ensure that the wages paid to them are not less than the prescribed Minimum Wages as revised from time to time. In case of any increase in Minimum Wages or any other component or deduction or other statutory benefits, Service Provider/ Contractor shall remain liable to comply with all statutory formalities. The service provider/ Contractor shall be responsible for compliance of all applicable laws, local/state/Central Governments' laws, Rules etc., and shall take all necessary steps for obtaining registrations, licenses, renewal thereof, maintaining proper records/registers and also submitting necessary returns to the authorities concerned. In the event of non-compliance or contravention of any of the provisions of any laws due to failure or negligence of the Service Provider, he shall remain fully liable and shall also keep the Company fully indemnified against any risk, consequences, and/or cost arising thereof.
- xii. Increase in Special Allowance usually every six months has not been included in arriving at the above Contract Value. Further any changes in statutory liabilities made by office of the Labour Commissioner of Maharashtra will become as applicable from time to time, even if not part of the present Terms and conditions & will be obligatory on the part of the Contractor to pay the same

to the outsourced person. Bills submitted by the contractors shall be passed only after submission of a proof of this payment to all his employees and credit into PF, ESI and other statutory heads, of the previous month)

- xiii. Non compliance of the provisions of this work order and also the statutory lapses on the part of the contractor shall make him liable for getting blacklisted for future contracts with the MSEDCL as per the rules and regulations which are time being in force.
- xiv. **JURISDICTION:** All disputes or differences arising under, out of or in connection with the work order, if concluded, shall be subject to the exclusive jurisdiction of **Amravati** Court, at **Amravati**
- D. **PAYMENT TO THE CONTRACTOR:** The contractor shall be paid his dues after submission of all the bills and compliance of all the statutory requirements within 45 days by the MSEDCL. No Security amount is payable to Contractor unless & until final settlement of outsourced person is submitted by the contractor.
- E. **MISCELLANEOUS:** The services of manpower to be provided will not create any right for employment in MSEDCL of whatsoever nature. This work order is for providing services of manpower and there is no express or implied employee-employer relationship between Contractor's manpower and the company.

ANNEXURE A (Refers to Section II)

SECTION - IV
FORM AND APPENDIX OF TECHNICAL AND FINANCIAL BID
FORM OF TECHNICAL PROPOSAL
(On Bidder's Letterhead)

To,

Maharashtra State Represented b Electricity Distribution Company Ltd.

Represented by the:-

Superintending Engineer

Maharashtra State Electricity Distribution Co. Ltd.,

O&M Circle, **Amravati** Dist. **Amravati**, Pin **444603**.

Name of Contract : Providing skilled manpower administering staff for Consumer Facilitation Center at Urban Division, Amravati under O&M Circle Amravati on Outsourced basis

Sir,

We have understood and checked these documents and have not found any errors in them. We accordingly offer to work of **Providing skilled administering staff for Consumer Facilitation Center at Urban Division, Amravati under O&M Circle Amravati of Amravati Zone.**

We hereby declare that we accept all the terms, conditions, specifications and all other matters set forth in sections and agree that these will form a part of the work order if we are selected for letter of award.

We have submitted price bids for Tender **No. _____**. We have submitted complete details of our technical and financial capabilities for establishing our eligibility to undertake works on all these tenders. However, we hereby confirm that we accept that the MSEDCL decision on our eligibility to undertake the works in accordance with the requirements set out in the Invitation for Bids will be final and binding on us, and that we will not raise any objection should MSEDCL decide to reject our Bid for one or more Tenders on the grounds that we do not satisfactorily meet the minimum qualifying criteria.

This Bid and your written acceptance shall be the basis for the work order. We understand that you are not bound to accept the lowest or any bid you receive or assign any reason thereof for the rejection.

We agree to keep this bid open for acceptance for a period of 60 days from the date of opening thereof and also agree not to make any modification in the terms and conditions on our own accord. We further agree to sign an Agreement to abide by the Conditions of work order and carry out all works according to specific clauses.

We accept that Dispute Resolution procedures, General Conditions of Contract. will be used for settling any disputes that cannot be mutually agreed with MSEDCL., and confirm that we specifically agree that Arbitration proceedings will be applicable for resolving any disputes.

Yours faithfully,

Signature & Seal of company

in the capacity of duly authorized to sign bids for and on behalf of

Address:

CHECK LIST OF DOCUMENTS TO BE ENCLOSED WITH TECHNICAL BID

Sr. No.	Name of Document Attached	Remark	
1	Firm's Profile at a Glance Appendix-I (A)	Yes	No
2	Financial Status Appendix-I (B)	Yes	No
3	Self-Certification of No Bar/ non-failure / blacklisted	Yes	No
4	Experience for providing Outsourced manpower	Yes	No
5	Form of Earnest Money Deposit / Bid Security Appendix-IV	Yes	No
6	Power of attorney in the name of the person authorized to sign bid document	Yes	No
7	Receipt of Payment made by the bidder against the Bid Fees	Yes	No
8	Tender Document signed by bidder on each page along with Price Schedule Format.	Yes	No

Bidder's Signature

(Seal)

ANNEXURE A-2

**FORM OF FINANCIAL BID AND APPENDIX TO FINANCIAL BID
(TO BE SUBMITTED ALONG WITH PRICE SCHEDULE)
FORM OF PRICE PROPOSAL
(On Bidder's Letter head)**

To,

Maharashtra State Electricity Distribution Company Ltd.

Represented by the:

Superintending Engineer,

Maharashtra State Electricity Distribution Co. Ltd.,

O&M Circle **Amravati**, Dist. **Amravati** Pin **444603**

**Name of Contract : Providing skilled manpower administering staff for
Consumer Facilitation Center at Urban Division, Amravati under O&M
Circle Amravati on Outsources basis**

Sir,

We have understood and checked these documents and have not found any errors in them. We accordingly offer to provide skilled/unskilled manpower on outsource basis and complete the work for the rate as per Price Schedule exclusive of all the GST in accordance with the terms and conditions of the Contract. The above amounts are in accordance with the Price Schedules herewith enclosed which form a part of this bid.

We agree to abide by this Bid for the period of 60 days after the date of opening of the Technical Proposal, and it shall remain binding upon us and may be accepted at any time before that date. We acknowledge that the Appendix to Price Proposal and Appendix to Technical Proposal form part of our Bid.

If our Bid is accepted, we will provide the specified Security Deposit / PBG. We will commence the Works as soon as possible after receiving the Work Order after our empanelment, and complete the Works in accordance with the above document and Work Order within time.

Yours faithfully

Signature

Seal in the capacity duly authorized

to sign bids for and on behalf of

APPENDIX TO FINANCIAL BID

Description	Tender No.
Employer's Name & Address	Maharashtra State Electricity Distribution Company Ltd. Represented by the: Superintending Engineer, Maharashtra State Electricity Distribution Co. Ltd., Vidyut Bhavan Shivaji Nagar, Camp Amravati-444603
Contractor's Name and Address (To be completed by the bidder before the Bid is submitted)	
Name and Address of the MSEDCL Representative	The Executive Engineer (Adm.) Vidyut Bhavan Shivaji Nagar, Camp Amravati-444603

CHECK LIST OF DOCUMENTS TO BE ENCLOSED WITH FINANCIAL BID

Sr. No.	Name of Document Attached	Remark	
1	Form of Price Proposal & Appendix to Price Proposal	Yes	No
2	Price Schedule	Yes	No

Signature of Bidder :

.....

FIRM PROFILE AT A GLANCE

Sr. No.	Particulars	Details
1	Name & Mailing Address of Firm	
2	Contact Person Name, Designation & Contact No.	
3	E-mail Address for correspondence	
4	Firm Websit Address	
5	Firm Status (Private/Proprietor)	
6	PAN / TAN No.	
7	Bidder's UIN No. (Unique identification Number)	
8	Firm Registration No.	
9	Bidder's registration certificates for GST and registration certificates under the applicable PF and labour laws.	
Attached are copies of the necessary original documents		
1. 2. 3. 4. 5.		

It is certified that the information provided above is true to the best of my knowledge and belief. If any information found to be concealed, suppressed or incorrect at later date, our tender shall be liable to be rejected and our company may be debarred from executing any business with MSEDCL.

Signature of Bidder

Name

Designation

Date :

ANNEXURE A-4

FINANCIAL STATUS

Sr. No.	Particulars	Financial Date of Previous 3 Years (Rs. In Lacs)		
		2020-21	2021-22	2022-23
1	Total Assets			
2	Current Assets			
3	Total Liabilities			
4	Long Term Loans			
5	Current Liabilities			
6	Profits Before Taxes			
7	Profits After Taxes			
8	Net Worth			
9	Available Working Capital			
10	Annual Turnover			
	Attached are copies of the audited balance sheets, including all related notes, and income statements for the three years of FY 2020-21, 2021-22 & 2022-23			

Bidder's Auditor

ANNEXURE A-5

EXPERIENCE

Sr. No.	Nature of Work	Year wise order amount of works (In Lakhs)			Experience certificate attached at page No...
		<u>2020-21</u>	<u>2021-22</u>	<u>2022-23</u>	

Signature of Bidder

Name

Designation

Company

Date

ANNEXURE-B

LIST OF MANPOWER AND ESSENTIAL QUALIFICATION

<u>Sr. No.</u>	Particulars	Unit in Rs as per minimum wages act	Work	Education Qualification and experienced
1	Skilled Labour– Office Assistant Cum Typist – for Consumer Facilitation Center (see. Pg. No.14 for qualification & experience of labour)	e.g. 13,000/-	Marathi & English typing 30wpm with computer literacy	Proficiency in working on computers in “windows i.e., MS office, MS Excel and Power point. Any Graduate

Note :

1. While quoting the rates the bidder should refer Annexure C for minimum & total estimated quantity.
2. The work can go beyond estimated quantity. The estimated quantities are taken from previous year data of interruptions.
3. The rates quoted should be inclusive of Dress code prescribed for outsourced employees.
4. Applicable rate of G.S.T. _____ % (as per notification published).

ANNEXURE C

FINANCIAL BID**Ref. :- ED/HR/Kamgar/Audyogik Samabha Vibhag/536 Dt.02.05.2016**

Description	Providing skilled/unskilled manpower on outsourced basis			
	Approximate No. of outsourced persons required	Unit in Rs. As per minimum wages act *	Service Total Cost charge /Profit Percentage (%) (Basic +Spl Allowance)	Total Cost
A	B	C	D	F
Skilled Employee: Office Assistant Cum Typist – for Consumer Facilitation Center	7			
Total				

* The above prices are exclusive of applicable taxes but inclusive of Basic wages Spl. Allowance, HRA, Leave Salary, Bonus, PF. ESI, LWF, PF8, EDLI etc.

Seal and Signature of the Bidder.

Note:

***profit percentage should not be quoted by bidder @ less than 1% and greater than 5%**

Evaluation-Exclusive of taxes

Approximate number may differ.

ANNEXURE C-1**LETTER TO THE SUPERINTENDING ENGINEER**

To,
Superintending Engineer,
Maharashtra State Electricity Distribution Co. Ltd.,
O&M Circle Amravati, Dist. Amravati, Pin 444603.

Dear Sir,

I/We agree for the rates tendered by me/us with the condition of the tender and for which I/We have carefully read and which I/We have thoroughly understood and to which I/We hereby agree.

I/We hereby agree to keep this offer open for 60 days after the returnable date of the Tenders and shall be bound by communication of acceptance dispatched within the prescribed time.

Yours faithfully,

DATE:

Name & Address of the Bidder.

Seal and Signature of the Bidder.

ANNEXURE D

PAYSLIPNAME OF AGENCY

Pay Slip No. :

Month :

Designation :

Employee Code :

Name :

ESIC No. :

PF NO. :

Earning & Reimbursement		Deduction & Recoveries	
Basic		PF	
Spl Allowance		ESIC	
HRA		Prof. Tax	
Leave			
Bonus			
Other			
Total Earning		Total Deductions	

ANNEXURE E

WAGE CUM MUSTER FORMAT

Name of Agency	
Muster cum Wage Register for the Month of	2023
Work Order No. :	Dt.
Period of Order from	to

Basic Information										
Sr. No.	Full name of Contract Labour	Design & Actual place of working	Category Skilled Semi Skilled / Unskilled	Zone I, II, III	PF. NO.	ESIC No.	Basic Pay	Sp. All (1/7/12 to 31/12/12)	HR A 5%	Leav e Salar y 4%
1	2	3	4	5	6	7	8	9	10	11

Actual					Deduction				
No. of Day Present	Basic + SP. All.	HRA 5% (Basic+SP.All.)	Leave Salary 4%	Total Earning	PR 12%	ESIC 1.75%	Other P.Tax	Total Ded.	
12	13	14	15	16	17	18	19	20	

Net Salary			
	Signature of Employee	Cheque No. & Date	Sign Authorized Person of MSEDCL
21	22	23	24

ANNEXURE F

General Checkpoints**E-TENDER NO. SE/AMT/T/CFC/2023-24/T-16**

The Agency must fill up the following details in given format and enclose the stipulated document. The requirements fulfilled by (Name of Agency)

1. Registration Certificate / License / Permit under Shops and Esstt. Act.
2. Permanent Address proof
3. Contract Labour Licenses (Regulation and Abolition Act, 1970)
4. ESIC Particulars & Code No
5. P.F. Registration details & PF Code No
6. Online ECR of last year
7. Bank Details including Bank Name, Bank Address, Bank NC, IFS Code
8. The Earnest Money Deposit (EMD) @ 0.5% of the offered value
9. Certificate details or letter in r/o Income Tax / Sales Tax /Professional Tax/GST Number showing SAC code.
10. Balance —Sheet of Last Three years Approved by Chartered Accountant
11. Experience Certificate on letter head of Company (Employer) for 3 yrs. satisfactory services of providing manpower on outsourced basis by the Tenderer along with purchase order.
12. The average turn-over of last 3 Financial Years of the Tenderer for a year is not less than 50% of offered value
13. Last three years Income Tax Return along with valid PAN number
14. Whether EMD deposited

LIST OF SERVICES

SR. NO.	SERVICE NAME	ACTIVITY NUMBER	UOM	SAC CODE	REQ. QTY	VERSION	MATERIAL TYPE
1	40203201 Exp on Outsourced	ADM 004	Number	998514	7		null

Required Documents (To be uploaded online)
--

Sr. No.	NAME	SECTION	ITEM	DESCRIPTION
1	Price Bid	Price Section	40203201 Exp on Outsourced	Price Bid as per Tender
2	Technical Documents	Technical Section	40203201 Exp on Outsourced	Technical Documents as per Tender
3	commercial document	Commercial Section		commercial document as per Tender